**Byron Avenue, Highcroft Avenue, and Athlone Avenue Integrated Road, Sewer and Watermain Project**

**Contract No. CP000420**

**CONSTRUCTION**

March 2022

Dear Resident,

COVID-19 is an unprecedented situation and the City of Ottawa is committed to protecting people and the community. The City continues to work closely with the industry and to comply with restrictions and recommendations provided by municipal, provincial and federal health officials, as well as the Ministry of Labour, Training and Skills Development.

Beginning in April, the City of Ottawa will begin construction on Byron Avenue, Highcroft Avenue, and Athlone Avenue. This work will include the reconstruction of the watermain, sanitary sewer, portions of the storm sewer and the road. This work is being conducted to improve the aging infrastructure in your community.

Information for this project can be found at ottawa.ca/byronavenue.

**Who:**The City of Ottawa has retained the Contractor, AECON, to complete the work.

**Why:** The existing watermain, sanitary sewer and road infrastructure has reached the end of its useful life and requires replacement to continue to provide the required level of service to your neighborhood.

**What:** The proposed work consists of the renewal of the sewers, watermains, roadways and sidewalks.

**When:** This work will be completed over two years. Construction is planned to begin in early April 2022 and be completed in 2023.

**Where:** The proposed work will occur on Byron Avenue from Churchill Avenue to Hillson Avenue, Highcroft Avenue from Byron Avenue to Clare Street, and Athlone Avenue from Byron Avenue to Clare Street.

**Safety**

During construction, it is our priority to ensure the safety of the public. We need your co-operation to make it safer for everyone, please stay clear of all construction equipment and open excavations. If applicable, please tell your children about the dangers of playing near a construction area.

**Accessibility**

Accessibility is an important consideration for the City of Ottawa. The City makes every effort to provide access through and around construction sites. If you require special accommodations, please contact the undersigned. Accessible formats and communication supports are available, upon request, at the following link: [www.ottawa.ca/accessibleformat](http://www.ottawa.ca/accessibleformat)

**Traffic Management**

In order to accommodate the proposed construction on Highcroft Avenue, and Athlone Avenue the roadways will be closed to all but local traffic. Byron Avenue will be reduced to one lane, supporting one way traffic only during the 2022 construction season. Access to private properties will be maintained throughout the construction period. A notice to the public will be provided prior to the road closures taking place.

**On-Street Parking and Local Access**

As the various road reconstruction activities are in progress, on-street parking will be restricted. Local access will be maintained to residents, business owners and emergency vehicles. Periodically, vehicular access to your property may be unavailable; the Contractor is required to provide 24-hour notification of temporary loss of access/egress to your property. A temporary *On-Street Parking Permit* will be made available to allow on-street parking within two blocks of your residence when these disruptions occur.

**Impact on the Right of Way and Adjacent Private Properties**

The reconstruction is within the City’s right of way but may result in some disruption to part of the private property directly adjacent to the work. The City will reinstate sections of landscaping, driveways and walkways that are disturbed by construction. However, if you have plants or any other assets located within the City’s right of way that you want to preserve, we suggest that you may want to move the plants in preparation for the construction work.

**Construction Disruptions**

The Contractor will take every precaution to minimize interruptions to the everyday life of your family and/or operation of your business, but, as you can appreciate, there may be some inconvenience during the course of the work, such as traffic delays, noise, dust and vibration. You may also feel vibrations due to heavy equipment operations. Vibrations from construction activities are quite common and rarely cause any problems. We would like to thank you for your patience and co-operation.

**Pre-Construction Inspection**

The Contractor is required to carry out a pre-construction inspection of homes in the work area if the homeowner is in agreement. A representative from the Contractor or designate will be contacting you to schedule these inspections.

As part of this Contract, the Contractor is assuming full responsibility for the construction work until it is entirely complete as well as any damages to private property resulting from these construction activities. In the event of such occurrences, all claims for damages should be immediately reported both verbally and in writing to the Contractor and to the City’s on-site Representative. This will ensure prompt notification of appropriate authorities to complete the claim investigations.

**Temporary Water Services**

During the replacement of the watermain, water will be supplied to buildings by temporary water lines. While your property will be on this temporary service, your water usage will be estimated as the temporary service is not metered. Your water bill will be based on the past average water usage for your address. If you have any questions, please contact Revenue at 613-580-2444 or WS-Billing@ottawa.ca.

Municipal fire suppression will continue during the construction period. Please note that private fire suppression systems may be impacted. Temporary water is provided for domestic consumption purposes only. If you have a private fire suppression system, it is recommended that you make arrangements with a fire protection services company in order to determine the extent of any impact. For information on minimizing your fire risk contact the City’s Fire Services at 613-580-2424 ext 15371 (East) or ext 15372 (West).

We apologize in advance for any disruptions in water service during construction. Any problems with the temporary water services can be directed to the City’s on-site representative, or call the City of Ottawa at 3-1-1 in the evenings or weekends

**Contact Information**

For any emergency outside normal working hours on weekdays and weekends, please call the City of Ottawa at 3-1-1. To obtain any additional information on this project, please contact the City’s Project Manager:

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| **City Project Manager**Stephen Gallagher, P.Eng, PMP.Senior Engineer, Infrastructure ProjectsDesign and Construction – Municipal100 Constellation Drive, Ottawa, ON K2G 6J8Tel: 613-580-2424, ext. 16011Email: Stephen.Gallagher@ottawa.ca | **Consultant Project Manager**Jeremy KearnsRobinson Consultants Inc.350 Palladium Drive, Suite 210Ottawa, ON, K2V 1A8Tel: 613-592-6060 ext. 137Email: jkearns@rcii.com |
| **City On-Site Representative**Pat WelchCity of Ottawa, InspectorTel: 613-769-8775Email: pat.welch@ottawa.ca | **Contractor Representative**Todd Williams, Project ManagerAECONTel: 613-223-5860Email: twilliams@aecon.com |

cc: Councillor Jeff Leiper, Ward 15 – Kitchissippi