

Ottawa's Daily Testing Update: October 5, 2020

OTTAWA COVID-19 TESTING TASKFORCE

Updated: October 5, 2020, 5:00 p.m. EDT

Assessment centres open on Tuesday, October 6

Location	Hours
Assessment Centre at Brewer Park Arena <u>Brewer Park Arena</u> <u>151 Brewer Way</u>	Everyday 8:30 a.m. to 7:30 p.m. By appointment*
CHEO Assessment Centre at Brewer Park Arena <u>Brewer Park Arena</u> <u>151 Brewer Way</u>	Everyday 8:30 a.m. to 7:30 p.m. By appointment
Coventry Drive-Thru Assessment Centre <u>300 Coventry Road</u>	Everyday 11 a.m. to 7 p.m. By appointment
COVID-19 Care Clinic – Moodie Location <u>595 Moodie Drive</u>	Monday to Friday 9:00 a.m. to 3:30 p.m. By appointment**
COVID-19 Care Clinic – Heron Location <u>1485 Heron Road</u>	Monday to Friday 9:00 a.m. to 3:30 p.m. By appointment**

*Appointment slots will be available at 8:30 p.m. for the Assessment Centre at Brewer Park Arena

**Appointment slots will be available at 6 p.m. for the Moodie Drive and Heron Road locations

Transition to appointment-based testing

On October 2, 2020, the [Government of Ontario announced new measures](#) for testing across the province, including transitioning to appointment-based testing beginning Tuesday, October 6 and discontinuing walk-in services on Sunday, October 4.

***NEW: Booking an appointment at the Assessment Centre at Brewer Park Arena**

Beginning Monday, October 5 at 8:30 p.m., the Assessment Centre at Brewer Park Arena will be offering online booking for adults who need a COVID-19 test and meet the criteria.

Instructions for accessing the system will be made available Monday at 8 p.m. on the Ottawa Public Health website.

Please note that this booking site is separate and distinct from CHEO's online booking site for children and youth who need a COVID-19 test at the CHEO Assessment Centre at Brewer Park. Parents accompanying their children for booked appointments can be tested at the same time without an appointment, provided they meet the criteria.

***NEW: Booking an appointment at the Moodie and Heron COVID-19 Care Clinics**

Beginning Monday, October 5 at 6 p.m., the COVID-19 Care Clinics on Heron Road and Moodie Drive will be offering online booking for those who need of a COVID-19 test and meet the criteria.

Online scheduling will be available through a website and booking app, with two options for your visit:

- Swab only: For those with mild symptoms who only need a test
- Physician & Swab: For those who need to see a physician due to chest pressure or discomfort, difficulty breathing or a sore throat

Instructions for accessing the system will be made available Monday at 6 p.m. on the Ottawa Public Health website, as well as the websites for Hôpital Montfort and the Queensway Carleton Hospital. They will also be made available via social media.

***NEW: Booking an appointment and accessibility**

Recognizing that an online booking system is not accessible to those without internet access, sites will have a phone number to call and book a limited number of appointments. Please note that there are a limited amount of phone bookings and it is to be used for those without internet access.

Additionally, a very limited number of spots are held for same-day appointments, precisely because of the health equity issue of access.

Changes and adjustments to the online booking tools will continue to be made over the next 2 - 3 weeks to improve the service. The Taskforce and its partners will make ongoing improvements to further meet the needs of patients and the Ottawa community.

Patients should not go to the emergency department for COVID-19 testing.

Who is eligible to get a test at an assessment centre?

There are four reasons to seek testing for COVID-19:

1. You are showing [COVID-19 symptoms](#) **OR**
2. You have been exposed to a confirmed case of the virus, as informed by Ottawa Public Health, or exposure notification through the COVID Alert app **OR**
3. You are a resident or work in a setting that has a COVID-19 outbreak, as identified and informed by Ottawa Public Health **OR**
4. You are eligible for testing as part of a targeted testing initiative directed by the Ministry of Health or the Ministry of Long-Term Care

If you are in distress (e.g., significant trouble breathing, chest pain, fainting, or have a significant worsening of any chronic disease symptoms), do not go to an assessment centre or a COVID-19 care clinic. **Go to the nearest emergency department or call 9-1-1.**

For more information

- [Ottawa's COVID-19 Dashboard](#)
- [The Government of Ontario's COVID-19 information](#)
- Other Public Health Units in the Champlain Region:
 - [Leeds, Grenville and Lanark District Health Unit](#)
 - [Eastern Ontario Health Unit](#)
 - [Renfrew County and District Health Unit](#)
- For media inquiries: media@ottawatestingtaskforce.com

About the Ottawa COVID-19 Testing Taskforce

The Ottawa COVID-19 Testing Taskforce coordinates COVID-19 testing efforts across the city. Our work is based on guidance provided by Ontario Health, as part of carrying out the provincial government's testing strategy.

We recognize the demand for testing has accelerated. Members of our community – including parents, long-term care home visitors and essential workers – need a clear and consistent source of information when it comes to *where* to get a COVID-19 test, and *who* should get tested.

To meet this growing and important need, the Taskforce will publish Ottawa's Daily Testing Update to keep the community up-to-date on ongoing testing guidelines and informed about any new directives or changes to Ottawa's assessment centres.

Ottawa COVID-19 Testing Taskforce members

- CHEO
- City of Ottawa, Office of Emergency Management
- Eastern Ontario Regional Laboratory Association (EORLA)
- Hôpital Montfort
- Ottawa Public Health
- Public Health Ontario Laboratory (PHOL)
- Queensway Carleton Hospital
- The Ottawa Hospital